

## FEATURES

- ▶ Answer/reject intercom calls
- ▶ Place intercom calls on hold
- ▶ Display live video streams in response to an intercom alarm/event
- ▶ Create intercom queue to handle multiple call requests
- ▶ Choose whether calls from specific intercom stations will reach a given workstation
- ▶ Automatically activate any event based on an intercom call
- ▶ Audit trail of all intercom-related activity
- ▶ Handle multiple calls simultaneously
- ▶ Create reports of intercom activity
- ▶ Prevent strangers from entering undetected
- ▶ Automatically uploading intercom system data for efficient configuration within the system
- ▶ Audit trail of the calls answered, rejected and placed on hold



PACOM Unison integrates with various intercom systems and links them to other sub-systems to offer a highly reliable and automated building management and security solution.

PACOM Unison allows system operators to monitor the entire intercom system and respond to related alarms and events. All active intercom calls are listed and prioritized on the intuitive user interface. System operators can either allow/deny access, or choose not to respond immediately and place the call back on the list. When a call is selected by the operator, it remains on the call list on his/her workstation, and is no longer visible on other workstations.

PACOM Unison can be configured to automate specific actions when receiving or responding to an intercom call. For example, when an operator responds to an intercom call, it may open a door, trigger on lights or display live video on the Unison workstation.

When a card reader is associated with an intercom unit, the access control decision can be transferred to the Unison operator. This allows the operator to quickly and easily remotely unlock the door for authorized users. After presentation of a card, the Unison operator will be displayed the intercom location, instructions, user's name, department, personal ID and photo and have the option to 'allow' or 'deny' access to that door.

***PACOM Unison effectively links intercom with other sub systems such as access control, alarm and video to offer a unified, powerful, automated building management solution.***

## SUPPORTED INTEGRATIONS

PACOM Unison supports integration with the following third party systems:

- Aiphone
- Commend GE 501
- Commend GE 700
- Stentofon Alphacom
- Stentofon Touchline

Refer to the respective PACOM feature sheet for further details about the integration.

## COMPATIBILITY

PRODUCT	VERSION
PACOM Unison	5.7 or later

## ORDERING INFORMATION

PART NUMBER	TYPE CODE	DESCRIPTION
110 002 006	USN-ICM	Unison Intercom Module Includes support for 25 intercom units.
110 003 006	USN-ICM-25	Unison Intercom (25) License