

Quality Policy

Description	Pacom Quality Policy
Version	6.1
Approved By	Gavin O'Keeffe
Date	20/02/2018

Quality Statement

Pacom Systems is a global leader in integrated security solutions in the area of multi-site solutions and campus style environments. Pacom develops and produces high quality innovative security systems conforming to customers' demands, statutory and regulatory requirements.

We strive to maintain and adopt a culture of continuous improvement using recognised management tools and our Quality Management System.

Pacom Systems is committed to ensure client requirements are met at all times and where possible exceed their expectations by providing an excellent outcome.

Pacom Systems will;

- Ensure ongoing compliance with any applicable statutory and regulatory requirements as well as the requirements of ISO 9001 standard
- Maintain an excellent service level to our clients to enhance their satisfaction and to build and maintain a long lasting relationship with them
- Continually improve the effectiveness of the quality management system considering risk-based thinking
- Enhance organisation's capability by competent, empowered and engaged employees at all levels through the company
- Identify, report, investigate and resolve all non-conformances and take appropriate action to prevent recurrence
- Manage the relationship with our interested parties as a principle of our quality management activities

This policy will be communicated, understood and applied within the organization and be available to relevant interested parties, as appropriate.

This policy is reviewed periodically to ensure it remains appropriate to the purpose and context of the Pacom systems and supports its strategic direction.



Gavin O'Keeffe
Chief Technology Officer (CTO)