

Quality Policy

Description	PACOM Quality Policy
Version	6.4
Approved By	Charlie Erickson
Date	15/03/2022

Quality Statement

PACOM Systems is a global leader in integrated security solutions in the area of multi-site solutions and campus style environments. PACOM develops and produces high quality innovative security systems conforming to customers' demands, statutory and regulatory requirements.

We strive to maintain and adopt a culture of continuous improvement using best in class management tools and our Quality Management System.

PACOM Systems is committed to serve our clients and exceed their expectations by providing excellent products.

PACOM Systems will:

- Follow industry standards and ensure ongoing compliance with the requirements of ISO 9001:2015 standard
- Continue to improve our service level to our clients to enhance their satisfaction and to build and maintain a long-lasting relationship with them
- Continue to improve the effectiveness of the quality management system considering risk-based thinking
- Commit to develop the skill levels and competency of all our employees
- Identify, report, investigate and resolve all non-conformances and take appropriate action to prevent recurrence
- Enhance organisation's capability by competent, empowered and engaged employees at all levels through the company
- Manage key relevant stakeholders to ensure alignment with our business goals

This policy will be communicated, understood and applied within the organization and be available to relevant interested parties, as appropriate.

This policy is reviewed periodically to ensure it remains appropriate to the purpose and context of the PACOM systems and supports its strategic direction.

Charlie Erickson

Charlie Erickson
Chief Technology Officer - GES & SPS • Product Management